

Please help us serve you better by taking a few minutes to complete this short survey. Our goal is to provide you with information about City projects, activities, and policies in the most effective manner. Your responses will help us achieve that goal.

How do you get info (circle all that apply)

Website	Channel 16
Utility Bill Newsletter	Communication with Staff
Public Meetings	Newspaper
Radio/Television	Neighbors/Friends
Direct Mailing	Email
Council Member	Don't Know

Rate the quality of information that you receive?

Excellent	Good	Fair
Poor	Don't know	

Preferred method(s) of receiving information:

Website	Channel 16
Utility Bill Newsletter	Communication with Staff
Public Meetings	Newspaper
Radio/Television	Neighbors/Friends
Direct Mailing	Email
Council Member	Social Networking Site
Don't Know	

How important is it that materials be bilingual in English and Spanish?

Very important	Somewhat important
Not important	

Please circle any items you would be interested in receiving from the City.

Annual Report
 Direct mail newsletter –Monthly or Quarterly
 Utility Bill Newsletter - Monthly or Quarterly
 Electronic newsletter – Monthly or Quarterly
 Other:

What kinds of information would you LIKE to receive from the City of Baytown?

Do you have Internet access?

Yes, at home
 Yes, at work or another location
 No

How often do you visit the City of Baytown's website (www.baytown.org)?

Daily	Weekly	Monthly
Occasionally	Rarely	Never

How do you rate the quality of the site's content?

Excellent	Good	Fair
Poor	Don't know	

How do you rate the website's ease of use?

Excellent	Good	Fair
Poor	Don't know	

Have you ever watched the City's television channel (Comcast Channel 16)?

Yes, regularly	No, I don't watch it
Yes, occasionally	No, didn't know it existed
	I don't get that channel

How do you rate the quality of the channel's content?

Excellent	Good	Fair
Poor	Don't know	

What types of content would you like to see on Channel 16?

Where do you go to find information in emergency situations?

Channel 16 Houston TV/radio stations
 Website
 AM radio 1640
 Other (please list):

Additional Comments:





Surveys may be mailed, dropped off at any City facility,
or completed online at www.baytown.org.

If mailed, please tape shut, do not staple.



www.Baytown.org

Post Office
will not deliver
without stamp

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